



## Turning **VISION** into **ACTION**<sup>®</sup>

By Ashley W. Chen, Chairman & CEO

**O**n Thanksgiving Eve 1997, I was inspired by a Japanese Philosopher who stated, “Action without Vision is a Nightmare, Vision without Action is only a Day Dream.” ActionNet was born on January 7, 1998. My Big Dream is to create an environment where talented people share common **Core Values, Work Hard, Play Hard** and **Be their Very Best**.

Our **Passion for Quality** is at the heart of everything we do:

- We are committed to make **ActionNet a great place to work** and continue to invest in our ActionNeters
- We are committed to our customers by driving and sustaining **Service Delivery Excellence**
- We are committed to give back to our **Community**, help others and make the world a better place for our next generation



Over the past 21 years, we have stayed true to ourselves and each other, never wavering in our beliefs and our focus:

Our **ActionNet's Vision Statement:**

- *ActionNet is Your Most Trusted Innogator!*

Our **ActionNet's Mission Statement:**

- *We Innograte to Enable America's Critical Missions for its Health, Well-being and Security.*

Our **ActionNet's Core Values:**

- *Instill **Integrity** In Everything We Do*
- *Treat People with **Respect***
- *Embrace **Diversity** and Learn from Each Other*
- *Commit to Customers' and Each Other's **Success***
- *Sustain **Service Delivery Excellence***

As we start 2020, I want to say Thank You for being part of our Journey of Turning **Vision** into **Action**<sup>®</sup>.

# Actionet Celebrates Inclusion

By Jeffrey D. Abish, President & CAO

- Founded in 1998, 1000+ ActioNeters in 40+ States
  - Overall Customer Retention Rate > 98%
  - Annualized Professional Staff Retention Rate > 92%
- CMMI®-DEV Level 4 Externally Assessed
- CMMI®-SVC Level 4 Externally Assessed
- HDI Certified Support Center
- ISO 20000 (ITSM), ISO 27001 (Information Security) and ISO 9001 (Quality) Registered
- GWAC and IDIQ Contract Vehicles!
  - GSA Alliant 2
  - GSA IT Schedule 70
  - NIH CIO-SP3 SB OTSB
  - NIH CIO-SP3 8a OTSB
  - GSA PSS
  - DISA Encore III
  - Air Force NETCENTS-2
  - ARMY ITES-3S
  - HHS SPARC
  - NAVY Seaport-NxG
  - NRC GLINDA
  - US Courts JMAS IV
- "92 out of 100" Rating from Open Ratings
- "Exceeds Customer Expectations" from D&B
- "5A1" the Highest Financial Rating from D&B
- Certified Earned Value Management (EVM) System
- DoD Top Secret Facility Clearance with Secret Safeguarding Capability

On January 18 as part of our 22nd Anniversary Celebration and Winter Party, ActioNet's Diversity was front and center with a Cultural Fashion Show where each contestant modeled their outfits, performed cultural dances and shared the inspiration for their outfits and overall significance. Our ActioNeters have roots and origins in over 40 countries and nearly every continent around the world with diversity of culture, ways of thinking, cuisine and many other things. We are all unique in our own way and together we are stronger.

We are often reminded of the journeys and humble beginnings of our ancestors in recent generations that came here with big dreams and created the foundation that all of us continue to benefit from and we proudly carry that torch and hold it high forward into the future.

We are diverse in our backgrounds but united in our Mission and Purpose to be our very best and make a difference for our customers, our fellow ActioNeters and the communities that we serve and live in and help make the world a better and kinder place for the next generation and beyond.



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